

CENTRAL BUREAU OF INVESTIGATION

**ANNEXURE-A
CLARIFICATION NO.1
DATED: 19.08.2016**

TENDER NOs. : CMS/CONFROOM/SUDLI/CHN/6311 DATED: 05.08.2016
NAME OF Work : TENDER ENQUIRY FOR SUPPLY & INSTALLATION OF
"SERVERS, ROUTER/FIREWALL, PCs, OS SOFTWARE, DB
SOFTWARE, RACK WITH KVM" FOR THE LOCATION AT CBI,
SPECIAL UNIT, CHENNAI.

Date of Pre-Bid Meeting : 12.08.2016 at 1600 hours

Date of Opening of Tender : 09.09.2016 at 1500 hours

Sl. No.	Query	Reply
1	Whether the server was rack or tower type, if it is rack type the 'U' size of the server?	At page-31, Para-15, the Form factor has been given as 'Rack mountable with Rack Mount Kit and Rails (Preferably 2U or less)'.
2	Whether the rates of MNC servers like HP, Dell, Lenovo can be quoted, since Indian companies do not manufacture rack servers?	The tender does not debar any OEM from bidding.
3	My SQL is a freeware and MS SQL is licensed.	At page 35, Part-VII, The specifications for DB: MySQL Enterprise Server Software with perpetual licence has been specified. This is not a freeware software.
4	Clarification regarding Performance of Works [Time Over Run(TOR)] and Performance of Quality – Whether any certificate should be produced from the customer or on what basis it is to evaluated?	At page 50, Annexure-VI, The Model format for Performance Certifications has to be signed by the tenderer. However, The information given by the tenderer may be independently verified by CBI for its correctness. If the information given by the tenderer is found to be misleading or incorrect the bid is liable to be rejected summarily and the bidder is also liable to be debarred from all subsequent tenders of CBI
5	The standards mentioned in the Performance of quality is very high. Moreover, due to discretion, most of the Government organizations would not give certificates. How to overcome this issue since it is mentioned in the tender document that if no certificate is	At page 50, Annexure-VI, The Model format for Performance Certifications has to be signed by the tenderer. However, The information given by the tenderer may be independently verified by CBI for its correctness. If the information given by

	enclosed the marks awarded will be zero ?	the tenderer is found to be misleading or incorrect the bid is liable to be rejected summarily and the bidder is also liable to be debarred from all subsequent tenders of CBI
6	Is the cost of the Software upgrades during the AMC period would be included in AMC cost or it is separately chargeable? Whether AMC amount could be paid fully in advance?	The cost towards AMC is in respect of all the items as mentioned in the Bill of Material as given at Para I, Page 28 and will follow the similar criteria as mentioned at Para F, Page-36 regarding onsite warranty.. At Page 19, Para-II, the mode of payment towards AMC has already been given. The amount indicated towards AMC shall be payable to the successful bidder only at the end of the warranty/ guarantee period on half-yearly basis which shall be calculated on pro-rata basis.
7	It is mentioned in the tender that EMD is exempted for firms registered with NSIC or SSI. Whether MSME registered firms will be given exemption?	The exemption will be available to firms registered with NSIC or SSI.
8	Payment terms is mentioned as 70% after receipt of goods and 30% after successful installation, testing & commissioning and handing over. Whether it can be modified to 90% and 10% respectively?	No change in the terms and conditions.
9	Whether the bids are to submitted in hard copy also apart from the e-tender soft copy?	Please refer Para X, Page 13. All the tenderers are requested to submit their offers in hard copy for the purpose of evaluation.
10	In Pre-Qualification Criteria, Item Name: Details of Manpower. Whether Residential manpower to be deployed. If so kindly mentioned the details of such as number of manpower, qualification and number of years?	Manpower is to be deployed only for the purpose of supply, installation & commissioning of the items as given in the Bill of Material at Page 28, Para I.
11	In Bill of Material for CBI, SU, Chennai, Item Name: 19"rack with KVM, rack optimized mouse, keyboard & Monitor. Kindly clarify share the details for KVM switch and Monitor size.	19" rack optimized keyboard, mouse, Monitor and KVM
12	In Part II of Specification of Server. Item No. 17: LTO-6 tape drive (preferably internal) with six media and one clearing cartridge. Kindly	There is no existing tape library. All tape drives are preferably internal to each server.

	share the existing tape library details.	
13	In Part III of Specification of Desktop (RHEL), Item No. CPU/Speed: Kindly clarify whether R series processor to be provided or equivalent processor can be provided. Since it is not available with major desktop OEM, Skylake processor only available with major OEM.	It is clearly mentioned in the specs that higher version may be provided. "4th Generation Intel® Core™ i7-4770R processor or higher (6 MB or higher Cache, 3.9 GHz) "
14	In Part IV of Specification of Desktop (Windows), Item No. CPU/Speed: Kindly clarify whether R series processor to be provided or equivalent processor can be provided. Since it is not available with major desktop OEM, Skylake processor only available with major OEM	It is clearly mentioned in the specs that higher version may be provided. "4th Generation Intel® Core™ i7-4770R processor or higher (6 MB or higher Cache, 3.9 GHz) "
15	In System Integration: Kindly share the location details, Clarify whether integration of equipment at all locations including physical installation, cabling termination of LAN and WAN (LAPS) links, best configuration is under bidders scope, If so, site survey is needed. Please specify the date and time to do the site survey & Integration line item to be included in the price bid separately.	In this connection the bidders are requested to visit the Office of the Supdt. of Police, Special Unit, Central Bureau of Investigation, Block A-4, 3 rd floor, Rajaji Bhawan, Besant Nagar, Chennai – 600090