

CENTRAL BUREAU OF INVESTIGATION

**ANNEXURE-A
CLARIFICATION NO.1
DATED: 19.08.2016**

TENDER NO. : CMS/CONFROOM/SUDLI/DEL/MUM/6312 DATED: 05.08.2016
NAME OF Work : TENDER ENQUIRY FOR SUPPLY & INSTALLATION OF
"SERVERS, ROUTER/FIREWALL, PCs, OS SOFTWARE,
DB SOFTWARE, RACK WITH KVM" FOR THE LOCATION AT
CBI, SPECIAL UNIT, MUMBAI.

Date of Pre-Bid Meeting: 12.08.2016 at 1600 hours

Date of Opening of Tender: 09.09.2016 at 1500 hours

Sl. No.	Query	Reply
1	Whether performance Guarantee has to be given?	Yes, the Performance Bank Guarantee has to be given.
2	The AMC be half yearly or yearly with advance payment of AMC?	The cost towards AMC is in respect of all the items as mentioned in the Bill of Material as given at Para I, Page 28 and will follow the similar criteria as mentioned at Para F, Page-36 regarding onsite warranty.
3	Whether the software up-gradation is to be done during AMC period also?	At Page 19, Para-II, the mode of payment towards AMC has already been given. The amount indicated towards AMC shall be payable to the successful bidder only at the end of the warranty/guarantee period on half-yearly basis which shall be calculated on pro-rata basis.
4	Clarification regarding Performance of Quality – Whether any certificate should be produced from the customer or on what basis it is to be evaluated?	At page 50, Annexure-VI, The Model format for Performance Certifications has to be signed by the tenderer. However, The information given by the tenderer may be independently verified by CBI for its correctness. If the information given by the tenderer is found to be misleading or incorrect the bid is liable to be rejected summarily and the bidder is also liable to be debarred from all subsequent tenders of CBI